

**BAXI**  
Make it easy



ErP Compliant 

**Baxi 400  
Combi**

# Introduction

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## Reliability

Every Baxi boiler has to achieve 100% to pass a full function test using gas, water and electricity, before it leaves the production line.

## Efficiency

Baxi boilers now come with energy labels showing the efficiency rating of the boiler. All boilers are A rated to help you save money on your fuel bill.

## Warranty

Every Baxi boiler comes with a parts and labour warranty for your peace of mind.\*

## Baxi make it easy

Baxi is easy to deal with, because the whole Baxi family, including Customer Support and Genuine Parts, is all under one roof.

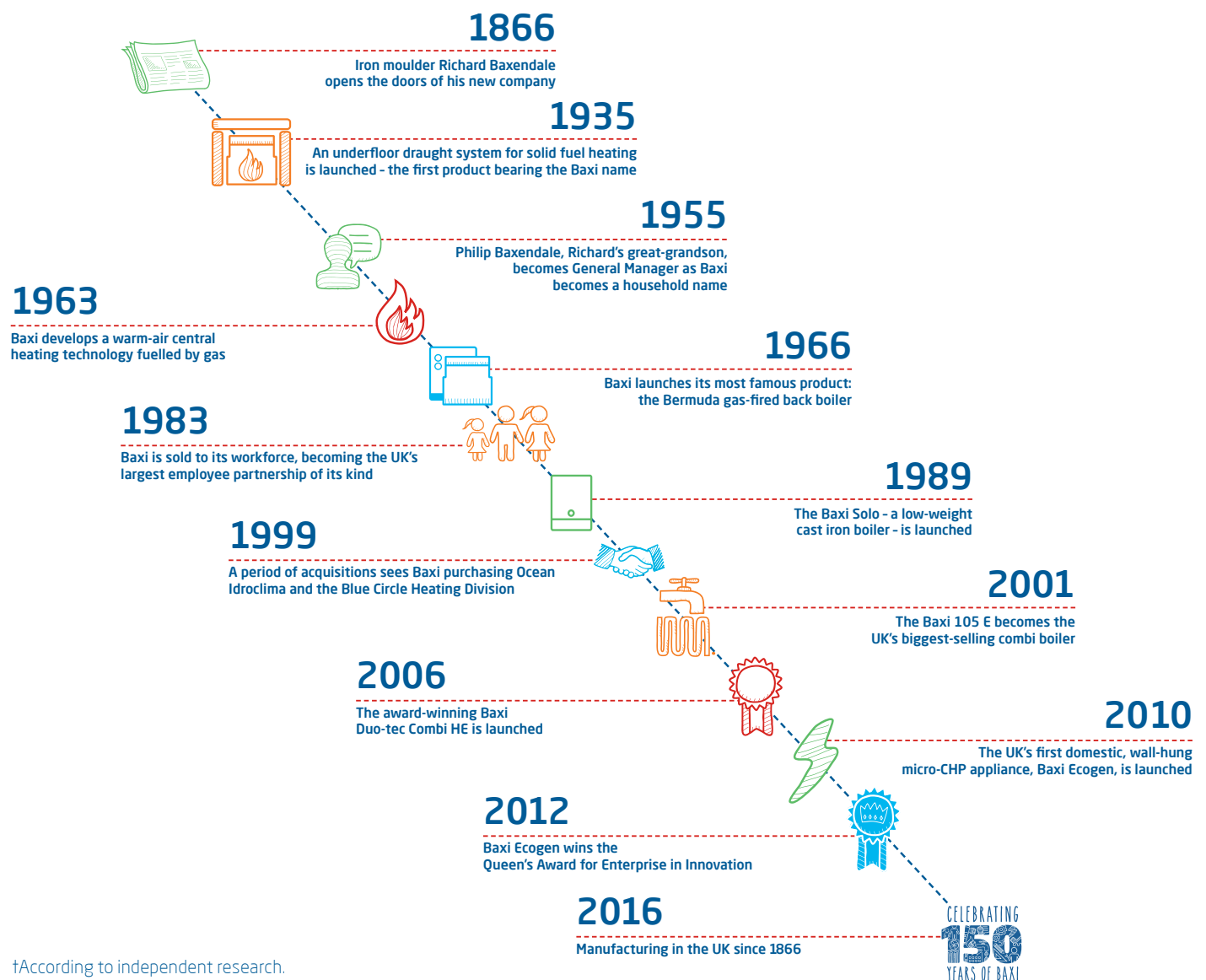
## No jargon - plain and simple

Baxi warranty terms and conditions have been approved by the Plain English Campaign, so they are easy to understand.

\*Subject to completion of the Benchmark Commissioning checklist, registration of the boiler warranty and an annual service.

## A BRIEF HISTORY OF BAXI

Baxi has been manufacturing in the UK for over 150 years. It has a heritage of providing cutting edge heating products for homes and is the best known boiler manufacturer amongst homeowners.†



†According to independent research.



**How we  
make it easy**

Simple dial controls  
with LCD display

# Baxi 400 Combi

The Baxi 400 is a high efficiency boiler; simple to use and provides plenty of heating and hot water, whenever you need it. The boiler is compact and small enough to fit in a kitchen cupboard and has a rigid filling loop that is easy to use and discreetly hidden out of sight. It has the option of smart controls that can be operated using a smart phone or tablet and the reliable Baxi technology is backed by a five year parts and labour warranty\* for extra peace of mind.



## Key features

## Benefits

Outputs 24kW and 28kW

To suit most property sizes

Compact size

Fits in a 290mm deep cupboard

Simple controls

Quick and easy to use

High efficiency

Can save money on your heating and hot water bills

Very quiet in operation

Can be installed in your home without disturbing you

Optional stand off frame

Neater installations for hidden pipework

Rigid filling loop

For a neater finish

\*Subject to registration and an annual service. Terms and conditions apply. Visit [baxi.co.uk/warranty](http://baxi.co.uk/warranty)



# Use and performance



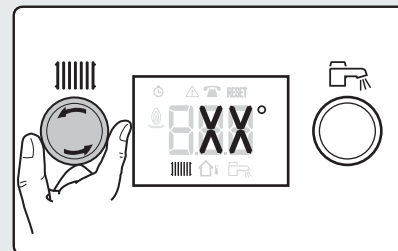
A Boiler width = 395mm  
B Boiler height = 700mm  
C Boiler depth = 279mm  
D Side clearance = 5mm\*

E Upper clearance = 178mm\*  
F Lower clearance = 200mm\*  
G Front clearance = 6mm\* in operation,  
450mm\* for servicing purposes

\*These are the minimum recommended clearance dimensions.  
More space will help installation and maintenance.

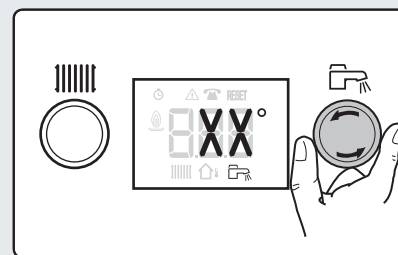
## Controls

Setting your boiler couldn't be simpler.



### Setting the central heating water temperature

Turn the central heating temperature setting button to adjust the heating water temperature.



### Setting the domestic water temperature

Turn the domestic hot water temperature setting button to adjust the temperature.

## Performance

	24kW	28kW
Central heating output	20	20
Maximum domestic hot water flow rate (litre per min) <sup>†</sup>	9.8	11.5
Efficiency rating	A	A

<sup>†</sup>At 35°C rise

# Added value services

## Find a Baxi approved installer

Looking for your local Baxi installer? Just enter your postcode on our website and we will provide a list of Gas Safe registered installers near you, who are all fully trained to work on Baxi boilers.

[www.baxi.co.uk/findaninstaller](http://www.baxi.co.uk/findaninstaller)

## Lifetime support for your boiler

We keep parts available for up to 10 years after we stop making a boiler, so your installer can continue to maintain your boiler for the whole of its life.

## Expert support, whenever you need it

Baxi's award-winning UK-based customer support team is only a phone call away. And we have a nationwide network of our own Gas Safe registered engineers that can help you wherever you are.

**Call Baxi Customer Support on 0344 871 1525**

If you have mislaid your boiler's instructions, you can download them from the Baxi website on your computer, tablet or smartphone, 24/7. You'll also find lots of other useful information, including helpful 'How to' video guides.

[www.baxi.co.uk](http://www.baxi.co.uk)

## Jargon buster

If 'unvented', 'sealed system' or 'heat only' sound gobbledegook to you, look them up in our jargon buster – written to help you easily understand your heating system.

[www.baxi.co.uk/jargonbuster](http://www.baxi.co.uk/jargonbuster)



0344 871 1525

#### Opening hours

Monday - Friday, 8am - 6pm

Weekends and Bank Holidays, 8.30am - 2pm

We are open 365 days a year..

Please note calls may be monitored or recorded.



[baxi.co.uk](http://baxi.co.uk)



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